

A fast and efficient way of learning



In today's environment gaining and maintaining your competitive advantage is vital to raising IT capability.

Businesses can no longer afford to train employees on all aspects of a particular software application. Deciding not to train at all, and letting employees fend for themselves, is not an option. Staff will waste valuable company time. Without learning, organisations will not maximise their people or IT investment.

Your solution is right here with Refine-IT

Everyone has different levels of expertise and experiences using desktop applications. Knowledge gaps will vary enormously. If you combine this with a variety of learning styles, it makes sense to provide a flexible learning approach. Refine IT can do this using various learning techniques. All designed to suit you and your organisation.



An organisation's most valuable asset



Ensuring employees are appropriately skilled to do their job is a powerful asset for any organisation.

Refine IT can help you achieve this quickly and cost effectively. We can help you maximise your IT competence on common every-day used desktop applications using our winning learning formula. This will help you retain your competitive advantage by raising productivity faster than you ever thought possible.

A truly competent workforce

Flexible Learning Solutions

1 - 3 MINUTES OF LEARNING

Based on drip feeding knowledge in short bursts - lasting no longer than a couple of minutes. Designed to be sent out regularly via email and branded so they are easily

PICK n MIX

As we are all individuals, 'Pick n Mix' courses allow delegates to choose different course topics to suit their individual experiences and needs irrespective of skill level

1 HOUR WORKSHOPS

Training workshops that are highly focused on a single topic. An excellent and cost-effective teaching method to bring your workforce together and back at their desk in no time at all

FLOORWALKING

Giving your staff the opportunity to discuss their IT issues and frustrations is a highly effective solution to problem-solving. Floorwalking increases productivity and boosts morale

INSTRUCTOR LED TUITION

Having the expertise and experience of a tutor for your staff is of paramount importance. Learning in a comfortable environment with tailored exercises, demonstrations and reference material comes as standard

10 TIPS IN 10 MINUTES

An excellent non-intrusive teaching method. Refine-IT provide one page leaflets written in a style that is easy to digest and can be branded with your individual company details and logo. Visit www.refine-it.co.uk to download a sample

BITE SIZE LEARNING LESSONS

Bite Size Learning is all about showing you quick ways to do things in common desktop applications - filling in knowledge gaps. Each interactive lesson lasts around 10-15 minutes. Packed with demonstrations, in a safe environment with a summary document that can be printed. Delivered as HTML or EXE on CD. Visit www.refine-it.co.uk for an interactive demonstration

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